



## MEDUSA BOOKING FEE AND CANCELLATION POLICY

We require a 50% Booking Fee for all appointments. Online bookings take a Booking Fee automatically and appointments booked either in salon or over the phone will require a card payment at the time of booking.

Services that are less than £50, a 100% Booking Fee is required at the time of booking.

Booking Fees secure your appointment time and the remaining balance is payable at the end of your service.

We require at least 48 hours notice for cancellations.

If the required 48 hour notice is given we are happy to either reschedule your appointment or refund your Booking Fee.

Online bookings are refunded automatically, if cancelled online within the required 48 hours notice period.

**IF LESS THAN 48 HOURS NOTICE IS GIVEN,  
YOUR BOOKING FEE IS NON REFUNDABLE.**



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