



MEDUSA BOOKING FEE AND CANCELLATION POLICY

We require a booking fee for all appointments. Booking Fees secure your appointment time and the remaining balance is payable at the end of your service.

Appointments booked in the salon will require a card payment at time of booking and appointments made via phone or email will be sent a payment link. Appointments will not be confirmed until payment is received.

Cut and styling services require a 100% booking fee.

Colour services require a 50% booking fee.

We require at least 48 hours notice for cancellations.

If the required 48 hour notice is given we are happy to either reschedule your appointment or refund your Booking Fee.

If less than 48 hours notice is given, your Booking Fee is non refundable.



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